

DR. STEPHEN C. GURZA, D.D.S., DIP. ORTHO ORTHODONTIST

BRACES OWNER'S MANUAL

Introduction

Congratulations! You have chosen to wear braces to improve your smile and in doing so becoming a new member of The Brace Place team. Here are your team members:

Your Orthodontist is
Your Office Manager is
Your Appointment Coordinator is
Your Treatment Coordinator is
Andrea

Your Treatment Providers are Hygienists Gayle, Linda, Stacy, Jenny

Your Lab Technician is Arthur

WE NEED YOUR HELP!

Why? You will have fewer problems in your mouth during your membership with us. And by closely following all instructions you can cut the time in braces and give yourself the wonderful benefit of knowing you have helped create your winning smile.

WHAT IT MEANS TO HELP?

Helping or co-operating means doing some very easy things, such as keeping appointments as scheduled. If you change your appointment date, especially for an important procedure, you might not be re-scheduled for up to four to six weeks. This means your braces stay on extra time, right? You bet. So **only** change times in extreme circumstances, like if you are too sick to go to work or school. Always try to know in advance when events such as field trips, tests, or meetings, are to take place.

REMEMBER, MISSED APPOINTMENTS = EXTRA TIME WITH BRACES!

Check out Page 3 for more information on appointments.

Helping also means coming on time. If you are late, your full appointment may not be done, and this adds to time in your braces. It also causes us to be late for the next person, which next time might be you! **Please be considerate**.

Braces and retainers can break. If something breaks then it stands to reason that it won't work properly. So, if you check every day for broken pieces, and come to our office to have it fixed right away, you can cut down your time in braces, and that's the whole idea, isn't it?

REMEMBER, BREAKAGES = EXTRA TIME WITH BRACES!

Check out Page 3 for more stuff on breakages.

Clean teeth move faster. Believe it or not it's true. If your teeth are dirty and your gums get red and swollen and puffy and bleed, then your teeth will move slower in that area. So a good rule to follow is clean your teeth well and cut the time in your braces. Look at the pictures of dirty teeth in the office and you will see ugly white marks on the teeth after braces are removed.

REMEMBER. DIRTY TEETH = EXTRA TIME WITH BRACES!

Check out Page 7 for instructions on brushing methods for braces.

Finally, helping means to wear your stuff. If you wear your gear or your elastics or your retainer as requested, then you will finish faster and have a nicer smile. We want you to to be happy with your smile and we all want you to finish with your braces as fast as possible.

REMEMBER, LESS WEAR = LONGER TIME WITH BRACES!

The continuing services of your family dentist will still be necessary throughout your treatment program. Cleanings and cavity check-ups are more important when you are wearing braces. X-rays on your front teeth are also required every six months. Please don't delay. Go every six

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months or in some cases, such as for adults, go every three months.

One final word of thanks for allowing us the opportunity and privilege to treat you. We will do our best to prove worthy of your trust.



THE IN'S AND OUT'S OF YOUR VISIT

PLEASE turn off your cellphone while in the office.

WHAT TO DO WHEN YOU ARRIVE...

Please come to the reception desk and sign in. If you don't, you could wind up sitting for a very long time before we realize you are here. If you have a broken brace or any other problem, mark it down on the sign - in sheet. This way you help us to help you. If you wish to brush your teeth, do it when you arrive, not when called in for your appointment. Just walk over to the brushing area, help yourself to a disposable toothbrush (it already contains toothpaste) and go to it. Afterwards, please help yourself to a magazine. Or, if you prefer, play with one of our Gameboys or Gamecube or X-Box games.

Plea brac tics, know

WHEN THE TREATMENT COORDINATOR CALLS YOU...

Please let her know if you have any broken braces or if there are any other problems with your braces. She will ask you how things are going and how you are doing with your stuff, such as elastics, headgear, or removable appliances. Answer her questions as accurately as possible so we know if your treatment is succeeding. When she asks that you place safety glasses on your eyes, please don't leave them on your lap. They don't work well unless they cover your eyes. For the girls, please help us by removing hair buns and large hair clips from the back of your heads. These interfere with proper head position and make it more difficult to work on your teeth. Don't forget to bring your headgear and all removable appliances to your visit and keep them visible so the doctor can adjust them.

WHEN THE DOCTOR OR HYGIENIST EXAMINS YOUR TEETH...

Place games or magazines on your lap, not on the floor. Always help by sitting as still as possible and listen to instructions, such as tilt your head up, open your mouth or turn your head sideways. These things are very easy to do and should not cause any discomfort. If you are nervous always let us know! We will never force you to do anything you don't wish to do. That's a promise. If we do something which is uncomfortable, just raise your left hand and we will stop immediately. Don't worry, just sit back and let us straighten you out.

Remember!

Regular check-ups with your DENTIST

Keep your appointments

Avoid 'Wrong' foods

Report all breakages

WHEN THE APPOINTMENT IS FINISHED...

Always wait for the treatment coordinator to bring you out of the dental chair. Leave the safety glasses on the instrument tray in front of you, grab all your stuff and return all games and magazines to the reception desk. Don't forget elastics or headgears. Disposable cups for rinsing and paper towels are available at the brushing area. If you received new things for your teeth, you will be directed to the education center for special instructions. There you will also receive written information on the item's wear and care. Keep these instructions in your white information folder along with this Owner's Manual.

WHAT TO DO BEFORE YOU LEAVE...

Go to the reception desk to make your next visit. NEVER leave without making this next visit. Don't worry if you don't know your schedule or if a parent is not with you. The appointment can easily be changed later. Make sure you get your progress report and take it home. Now is the time to get your Award Card punched. Don't forget, your teeth may be sore for a few days. REMEMBER, KEEP SMILING AND HAVE A GREAT DAY!

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ORTHODONTIST

Orthodontist

APPOINTMENTS



In an orthodontic practice the question of arranging appointments during school or working hours is one which frequently arises. As you must realize, an orthodontic practice is made up, almost entirely, of patients who are of school age and whose parents both work, or adults who cannot easily take time away from their job. This being the case, it is not possible for every patient to have all appointments after school or after working hours.

We realize that you do not wish to have your child absent from school, or to lose time from work any more than is absolutely necessary. The fact is, however, that other parents and patients feel exactly as you do. The only fair solution is an arrangement which stipulates that certain, infrequent long appointments be done during school or work and the majority of short visits be reserved for early morning/ late day times. In this way, each person is treated the same way and a few people will not always receive the "good appointment" times.

Over many years we have established appointment guidelines which we feel are fair for all our valued patients. Our receptionists will always try their best to provide you or your child with the most convenient appointments based on the TYPE OF APPOINTMENT.

Long visits are done from 9:30am-11:30am and from 2:00pm-3:00pm. These types of appointments include:record taking, initial placement of braces, new appliances, lengthy wire changes, and repairs or replacement of lost or broken braces.

PLEASE NOTE THAT DUE TO CONTINUING DEMAND FOR EXTENDED HOURS WE DO HAVE LIMITED TIME SET ASIDE FOR SOME LENGTHY APPOINTMENTS FROM 5:00PM-6:00PM, PLEASE ASK THE RECEPTIONIST ABOUT THESE TIMES.

Short visits are done from 9:00am-9:30am, 12:00pm-1:00pm, and 3:30pm-5:00pm.

PLEASE NOTE THAT ALL APPOINTMENTS BOOKED ARE CONSIDERED CONFIRMED. WE DO NOT ROUTINLY PHONE TO REMIND YOU, ALTHOUGH WE WILL TRY FOR THE LONGER VISITS. WE DO REQUIRE 48 HRS PRIOR NOTICE FOR CHANGES OR CANCELLATIONS OR A FEE MAY APPLY.

SOME HINTS FOR SCHEDULING YOUR APPOINTMENTS:

- after EVERY visit we schedule your subsequent visit. Please don't leave and call in later. Waiting on hold on the telephone for a free receptionist is a waste of your time.
- bring your personal schedule and your child's school schedule to each visit.
- let the receptionist know your preferences. Tell her the days of the week you prefer and if mornings or afternoons are best.
- ask how long the next visit should take and if it can be scheduled after school or work
- make payments, request insurance forms and receipts when you arrive, not when you are in a hurry to leave
- if your child comes home with an inappropriate appointment time, just call to change it.
- be aware that waiting an extra few weeks or months for that 'ideal' appointment will extend treatment time. This can be harmful to teeth and tissues.
- obtain an EXCUSE FROM SCHOOL form from the receptionist if required.
- some waiting may occur during the busy times of the day, such as first thing in the morning and after school. Please be prepared.
- let the receptionist know at the time of your arrival if you must leave by a particular time.
- if we are very late(at times unavoidable) and you cannot wait, please let us know. We will reschedual your visit at your convienence

Thank you for your co-operation in this important part of your orthodontic treatment.

Remember!

Regular check-ups with

Keep your appointments

your DENTIST

Report all breakages

Avoid 'Wrong' foods

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ORTHODONTIST ORTHODONTIST

Emergencies and Breakages

For after hour emergencies involving PAIN, please call (416) 713-3323

Punch in the number where you can be reached.
PLEASEL

USE THIS NUMBER ONLY IF YOU REQIURE IMMEDIATE HELP

The above emergency number is for **serious problems requiring immediate attention**. Account information and appointment changes cannot be dealt with at this number. Please call the office during regular business hours for these matters.

If an accident to the head or teeth has occurred the local hospital should be your first visit. Depending on the nature and seriousness of the accident your dentist should be called. All traumatized teeth require an examination from your dentist.

Please try to learn some of the more important parts of your braces. This way, if you are in pain or if something breaks, you can explain it to us. If you think a piece of your brace is loose or broken, please call the office as soon as possible. Don't surprise us at your next scheduled visit with broken parts, or appliances (retainers) which are not fitting. Be Smart, Call Ahead. Unreported problems may not be corrected at your visit. This means an extra trip to the office and extra time in your braces. When you call, the more you can tell us about your problem the better. Our receptionist will try to help you describe the problem. Parents, it helps to have your child next to you when you call. After office hours you can leave a detailed message and someone will return your call the following day. When speaking to the answering system, PLEASE speak slowly and state your full name, your telephone number, a description of your problem, and which office you attend.

Parts List

Bands...silver rings which circle your back teeth and are cemented in place.

Brackets...silver or clear squares glued to the front of your teeth

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Arch Wires...a wire running from tooth to tooth attached to the brackets with gray, clear or coloured donuts. Sometimes this arch wire is held in place with another thin wire called ligature wire, which can be on a single bracket or join a group of brackets together.

LINGUAL BAR...a heavy wire under the tongue or on the roof of the mouth. It is attached only to the inside of the back molar bands.

HEADGEAR... a bow outside the face fitting into tubes on your molar bands. A neck or head strap connects to the bow to apply pressure on the teeth.

SEPARATORS... small elastics which fit between the molar (back) teeth and are removed after a few days. These create room between your teeth to fit the bands.

ELASTIC BANDS...used to move teeth. They come in a small packet and are placed by you on specific teeth.

BITEPLATES...removable retainers used to either move specific teeth or to hold teeth in their new positions when the braces are finished.

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Troubleshooting Guide to your Gear

Here are some common problems:

- 1) teeth are sore, or sensitive to cold (feels like a cavity) following your appointment. This is usually normal for 3-4 days, especially if separators were placed or new arch wires were made. Non prescription pain killers (Tylenol or Advil) can be used for a short time if necessary. Please do not use Aspirin for children under 16 years, and follow the dosages on the container based on age and weight. If pain persists please call for an earlier appointment.
- 2) loose **bands** which will move up and down on the tooth when wiggled. The bands are silver rings cemented on your back molar teeth. They should not move when shaken. If a band loosens this is **NOT AN EMERGENCY** but you must be seen during regular office hours as soon as possible. A loose band left unattended can be swallowed, or cause tooth decay. **Do not** wear headgear if the band it attaches to is loose, BUT please bring your gear to your appointment to be re-adjusted. If the band comes right off your tooth please do not throw it away, but keep it in a safe place and bring it when you come to see us.
- 3) loose **brackets** which move from side to side when wiggled. Brackets are the little silver or clear squares which are glued to the front of your teeth. Usually an arch wire runs between brackets from tooth to tooth and attaches to the brackets with coloured donuts. Loose brackets should be reported to the office as soon as possible in order to schedule sufficient time for repairs at your next visit. However, it is not usually necessary to be seen prior to your regular visit unless you need that loose bracket for elastic attachment .This is usually **NOT AN EMERGENCY** unless you are in PAIN.
- 4) irritation on the inside of your cheeks or tongue from the wires. Try placing a piece of wax which you received when the braces were placed. If you don't have wax use a piece of sugarless gum. Call our office if you are still uncomfortable.
- 5) donut or chain has come off. The donuts are small gray, clear or coloured rings which go around each bracket to hold the wire in place. Chains are clear or coloured rings linked together and stretched from tooth to tooth. This problem is not urgent to fix as long as you are not in discomfort. However, it is a good idea to report this to our office and schedule a quick visit to have this looked at.
- 6) loose Lingual arch, Nance, Pendulum, or Palatal Expander. These are heavy bars attached to the inside of upper and/or lower bands that sit under the tongue or on the roof of the mouth. Some upper bars have cages to help stop thumb sucking and some lower bars have spurs to keep your tongue from coming forward. Should a bar break or come loose or if the band it attaches to comes loose you MUST call the office immediately. It can be dangerous to leave this unattended. **USE THE EMERGENCY PAGE SERVICE IF THE PROBLEM OCCURS AFTER REGULAR OFFICE HOURS!**
- 7) headgear pain. The headgear has two parts. The bow fits into tubes on your bands while the strap goes either around the back of your head or behind your neck. Try to wait 3-4 days after your appointment before calling to report this pain. Headgears hurt. This is normal. The best way to stop the pain is to wear the headgear MORE. If the pain is so severe that you can't wear it, please call us for help.
- 8) retainer problems. All removable appliances may feel uncomfortable for a few days after you get it. Be patient, it gets better every day. If it is so uncomfortable that you can't wear it, or if it is making a white or red mark in your mouth from irritation, then please call the office to schedule a visit.

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Avoid 'Wrong' foods

Report all breakages

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Troubleshooting Guide to your Gear 2

Drace

TO AVOID BREAKAGES:

Do NOT eat sticky or hard crunchy foods. This DOES include all types of GUM Do NOT place your favourite pen, pencil or ruler in your mouth Do NOT "play" with or wiggle the bands or wires with your tongue

Please help us and yourself by checking your bands and brackets . Every morning and every night check for loose braces by standing in front of a mirror and gently pulling up and down on all bands and brackets. If you find anything loose (it moves up and down on the tooth) IT SHOULD BE REPORTED TO US IMMEDIATELY... EVEN IF YOUR APPOINTMENT IS THE SAME DAY!

Please remember that a loose brace is not an emergency unless it causes a painful reaction. If an elastic attaches to the brace which has come loose, PLEASE STOP WEARING ALL ELASTICS. DO NOT WEAR HEADGEAR IF THE BAND IT

ATTACHES TO COMES LOOSE.

PLEASE USE THE EMERGENCY PAGE NUMBER ONLY IF YOU ARE EXPERIENCING PAIN FROM YOUR BRACES AND IF YOU REQUIRE IMMEDIATE ASSISSTANCE. OTHERWISE, PLEASE REPORT PROBLEMS DIRECTLY TO THE OFFICE.

Retainers and other things



Yes, we know you would like your braces off NOW. You think your teeth are "straight enough". Try to REMEMBER that we know the correct positions for your teeth. That's ALL your teeth, not just the front ones. REMEMBER that the more you help us the faster your braces will come off. REMEMBER that dirty teeth move slower and develop stains and permanent scars. REMEMBER to wear your headgear and elastics the correct amount of time. Even if you do all the correct stuff, your teeth may still not move as quickly as we all would like. Sometimes you have to be a patient patient.

If you want to know how long we have estimated for your braces ask the treatment coordinator to check your file. If you want to know how much longer we expect to continue with your braces, ask the Doctor for an update. However, asking often is like asking "Are we there yet". You know what the answer to that is... You'll be the first to know when we arrive! When the big day comes the treatment coordinator will discuss with you different types of retainers and you can deicide which will be best for you. Today, most people prefer fixed or bonded retainers. However these cannot be used in all circumstances. Retainers are always worn for a minimum of one year and many patients will choose to wear them for life. As always we will give you our very best advise but it will be your decision.

On the day your braces are removed and your retainers are fitted we will take new photographs of your face and teeth. Your BEFORE and AFTER pictures will be sent to you at a later time. As well, your dentist will receive a copy of your before and after pictures. It is very important to return to your dentist once the braces are removed for a thorough cleaning and examination. You will be seen approximately 4 times over the next year to check the positions of your teeth. Call our office if you notice a significant shifting of your teeth or if you develop jaw joint discomfort. Compliance with correct retainer wear is critical in the first year or teeth will shift.

Today, everyone seems to want whiter teeth. Now is the time to consider it. Talk to us about the different methods available.

Remember!

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Orthodontist

Eating Habits with Braces

The Proper Diet:

1. Provides the proteins, minerals, and vitamins essential to proper bone formation and health of the supporting structures of the teeth.

- 2. Prevents cavities and white scarring of the teeth by eliminating hidden sugar.
- 3. Prevents damage to the braces.

Avoid eating:

Food high in sugar content such as;

- a) Soft Drinks.....8
- b) **Chewing Gum**.....1
 c) Fruit Pie......1
- d) Cookies.....4
- e) Ice Cream.....4

g) Milk Shake.....20

h) Banana Split.....25

7996	7—

=1 teaspoon of sugar

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AVOID STICKY FOODS! Bends Wires and breaks brackets

Taffy, Caramels, Gum, Licorice, Gumy Bears

AVOID HARD FOODS!

Popcorn, Ice cubes, Corn on the cob, candy, bagels, uncut carrots or apples

GOOD SNACKS

- a) Cheese or meat sandwiches on whole wheat or rye bread. Not jelly
- b) Milk, soup, unsweatened fruit juices; NOT sweetened soft drinks
- c) Fruits and vegetables cut into small pieces

IMPORTANT:

DO NOT: a) CHEW MEAT OFF BONES

b) PUT HARD OBJECTS SUCH AS PENS OR PENCILS IN YOUR MOUTH

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TOOTHBRUSHING FOR BRACES

Drace

WHEN TO BRUSH

Damage to enamel starts just 10 minutes after eating. Food gets trapped around the braces, especially between each tooth and between the brace and the gum line.

*** Brush immediately after each meal or snack. Food left on the braces provides a very nice meal for the bacteria in your mouth. The bacteria make acid which will cause cavities, white scarring of the enamel, and swollen gums.

*** If you eat lunch at school or work take a brush with you! Use the proxi- brush you were given to clean between each brace. When this proxi-brush gets old, please replace it from the drug store.

IT IS EACH PATIENTS RESPONSIBILITY TO REMOVE THE TRAPPED FOOD FROM AROUND THE BRACES AFTER EACH MEAL. THE ALTERNATIVE IS PERMANENT WHITE DECALCIFIED SCARS ON THE TEETH AND SWOLLEN AND INFECTED GUMS WHICH MAY REQUIRE GUM SURGERY DURING OR FOLLOWING ORTHODONTIC TREATMENT.



Following the placement of braces all patients receive a session on brushing techniques with braces. If you or your child require additional help ,please speak with the receptionist to arrange a separate visit for additional instruction. This instruction can also be done with your family dentist. A battery operated Oral-B toothbrush will be given to you if you do not already use an electric brush. Please purchase the special orthodontic heads available at the reception desk.

WHEN YOU ARRIVE FOR YOUR APPOINTMENT:

IF YOU DID NOT GET A CHANCE TO BRUSH PRIOR TO YOUR VISIT PLEASE ASK FOR A TOOTHBRUSH FROM ANY STAFF MEMBER.

BRUSHING TECHNIQUE

- 1. Use the method your dentist has taught you.
- 2. Brush in the direction the teeth grow; i.e. from the gums to the tip of the teeth
- 3. Spend **extra** time around the edge of the gums as this is where the white scarring starts.
- 4. Look in the mirror and pull your lip away from the teeth to SEE if you have missed any places, especially around the gumline.
- 5. Brush for AT LEAST 2 minutes using a good tasting fluoride containing toothpaste

ELECTRIC TOOTHBRUSHES

They work! But only when used properly and on a daily basis. We recommend an electric brush for all ages, for those with or without braces. Small children's models are available from Oral B-Braun. Oral-B Braun and Sonicare are the most popular. Please check the stores for pricing and then check with our office. We can order these electric brushes for you.

REGULAR DENTAL CARE

We cannot over stress the importance of returning to your family dentist EVERY 6 MONTHS. Adults and those children who have difficulty maintaining good oral hygiene should return to their dentist EVERY 3 MONTHS or as directed by your dentist.

REMEMBER— WE WANT YOU TO HAVE A BEAUTIFUL SMILE AND A CLEAN SWEAT BREATH!

Remember!

Regular check-ups with your DENTIST

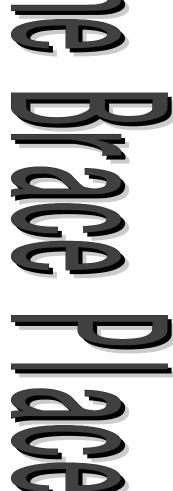
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Orthodontic Double-Talk

Below are a few examples of what our patients tell us and what they actually meant:

- "Oh yes, I wear my appliance all the time." (*I wear it some of the time*.)
- "I wear it a lot." (I wear it a couple of hours a week.")
- "Well, sometimes I don't wear it." (I don't wear it on days ending with a "y".)
- "I don't wear it well." (I haven't seen it for over a month. We think the dog buried it.)
- "I never chew gum." (I have never chewed gum during a total eclipse.)
- "I don't chew very much gum." (I only chew Double Bubble.)
- "I just softly touched the brackets with my finger and they fell off." (I came in first in an ice cube chewing contest last week.)
- "I just dropped it onto my pillow and it broke into pieces." (I stepped on it.)
- "I can't find all the pieces." (The dog got to it first and he is still at the vet's.)
- "My mouth is all ripped up and raw." (I have a slight irritation in one spot.)
- "I was sure my appointment was today." (I had a hockey practice yesterday at the time of my regular appointment.)
- "I took my elastics off just before I came to your office." (I haven't worn elastics since my last appointment.)
- "Sorry, but I couldn't brush my teeth after lunch." (I can't remember the last time I brushed my teeth.)
- "My retainer suddenly got much bigger and it doesn't fit anymore." (I tried boiling my retainer to clean it after it was thrown in the garbage.)
- "My retainer is becoming too tight." (I remember to wear my retainer during full moons and now it doesn't fit.)
- "My retainer smells like garbage." (My mom finally found it after crawling through four McDonald's dumpsters.)

Remember, it's YOUR mouth and YOUR teeth, and we need YOUR help!

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